

## Access Arrangements: Diabetes

Candidates with diabetes may need access arrangements to manage their condition during their test.

### What test version should I take?

The UCAT is a 2 hour timed, computer-based test, which once started, cannot be paused. For most candidates the standard test will be suitable.

If you are entitled to rest breaks during school/college/university exams we have a version of the test called the UCATSA which has the standard test timings with 5 minute instruction sections when a rest break can be taken before each subtest. **To sit this version of the test you must apply for approval with supporting evidence by 17 May 2021.**

### What can I take into the test room without prior approval?

The following items are classed as 'comfort aids' and are permitted in the testing room following a visual inspection.

- Continuous glucose monitoring device or insulin pump (without a remote control) attached to the candidate's body
- Glucose tablets (must be unwrapped and not in a container).

See this full list of permitted [Comfort Aids](#).

### What can I take into the test room with prior approval?

If you need to access the following items during your test you can apply (with supporting evidence) for approval to have them at your workstation. You will need to test in a separate room but this means that you can manage your condition without having to leave the room. However, you should note that the availability of a separate room cannot be guaranteed in certain locations.

- **Drinks or food**  
You must follow these rules:
  - Drinks must be in a transparent, spill-proof bottle with a spout.
  - Food must be in a small, transparent plastic bag.
  - Hard candy (sweets) must be unwrapped and not in a container.
  - You must place your food/ drink away from the workstation while testing.
  - You may not eat or drink over or near the workstation. You are responsible for any damage to the testing room related to your food/drink.
- **Diabetic testing supplies** (e.g. glucose monitor)
- **Mobile phone as a diabetes-monitoring device**
  - Only a mobile phone without a SIM card (i.e. it cannot access a mobile network) can be taken into the test area to use as a diabetes-monitoring device. You will be expected to demonstrate that it is SIM free to test centre staff. If approved the Test Centre is notified in advance with instructions for administering the appointment.

All these items will be visually inspected before being allowed into the testing room.

### **How do I apply for approval?**

You must apply for access arrangements by the Access Arrangements deadline. **We will not process any applications after 17 May 2021.** Details of how to apply can be found at the [Access Arrangements](#) page of our website.

If you already have already booked your test, the date, time or place may need to be changed. Testing without Access Arrangements in place will not be accepted as a mitigating circumstance.

### **What if I turn up to test without approval?**

If you arrive to test without an approved accommodation you will be asked to store any items in a locker and will only be able to use them outside the testing room (with the exception of a mobile phone used as diabetes-monitoring device) whilst your test time continues to countdown. The Test Centre will create an incident report describing what occurred.

### **What if I experience a problem during my test?**

If you experience any issues during your test you must notify the invigilator immediately by raising your hand. If you wish to follow up about the incident after the test, you must contact Pearson VUE Customer Services within 1 business day of your test sitting. See [Test Day Problems](#) at our website.